

## Technical Advisory Bulletin (TAB)

Bulletin #: TBBE1604AA

February 27, 2015

Product: BERNINA E16

Implementation: ☐ Urgent ☐ Mandatory ☒ As Required ☐ Info Only

Reference:

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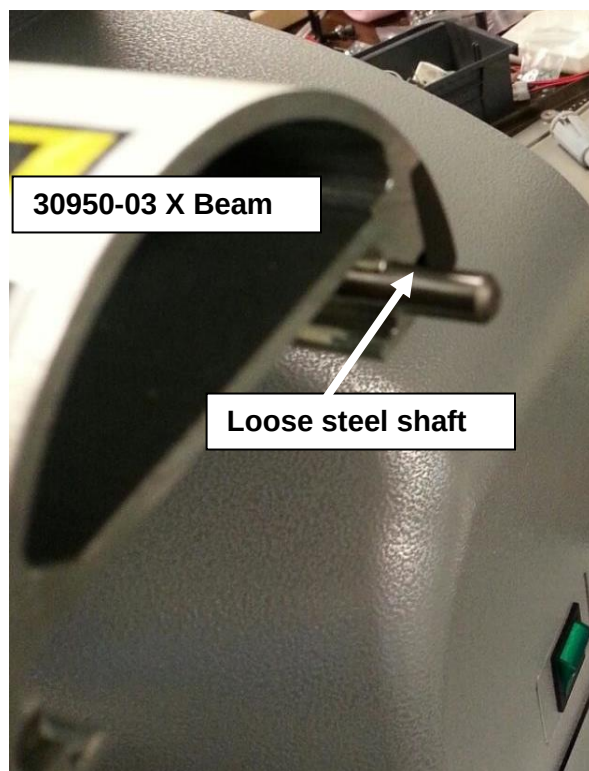
**Subject: 30950-03 Loose Shafts**

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### SITUATION:

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Recently there have been reports of the rear shaft on P/N 30950-03 sliding out of position during normal machine operation. The root cause was found to be loose rollers on the supplier's manufacturing fixture that crimps and locks the shaft to the aluminum extrusion. The supplier has corrected the fixture, but there are an unknown number of parts in the field that may show this defect over time.



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**SOLUTION:**

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If a machine displays this defect, the customer is in a remote location but willing to repair the defect themselves, they can simply tap the shaft back into position until it's flush with the end of the aluminum extrusion. However, this may be a temporary solution. If a technician is on site it is recommended that a small amount of Loctite 680 is applied to the shaft before tapping it back into position. Once complete, clean away any excess Loctite from the shafts. If either of these steps does not correct the problem, P/N 30950-03 will need to be replaced.

**RECOMMENDED ACTION:**

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See under "SOLUTION".