

Technical Advisory Bulletin (TAB)

Bulletin #: TBMELCO25A

April 22, 2019

Product: 30000-04 and 30000-05 AMAYA Machines

Implementation: ☐ Urgent ☐ Mandatory ☐ As Required ☒ Info Only

Reference: N/A

Subject: Extended Warranties for 30000-04 and 30000-05 AMAYA machines

SITUATION:

As of March 18th, 2019, Melco no longer offers new extended warranties or renewals of existing extended warranty contracts for AMAYA machines with part numbers 30000-04 and 30000-05, serial number range 320001 to 324999. This machine model was last produced in 2005 and several replacement parts, such as the Control Board Electronics, are no longer available or supported. Existing extended warranty contracts will be honored and serviced until they expire.



RECOMMENDED ACTION:

Customers effected by this should contact Melco Sales for information on current model machines.

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